

Annabel Palmer

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Position sought

Part-time casual waitress where my commitment to both customer service and to the team effort together with my skills and experience in handling food and beverages will help bring friendly and efficient service and customer satisfaction.

Skills and achievements

Customer service

Fifteen months experience as casual sales assistant, Kalingula Fish Markets, Saturdays and school holidays, 2007-2008. Was known and appreciated by many customers for the quality of my service and my friendly manner.

Food and beverage handling

Completed 3-day Introduction to food and beverage course, Penguin Hospitality Training Pty Ltd, 2008.

Served in both kitchen and front-of-house, Macdonald's, West Cotteringham, February-November 2009, while studying first year University.

Teamwork

Member of school netball team for each age group, 2003-2008. Won premiership in Under 14 division and runners up in Open division.

Presentation

Modelled summer fashions from Young Fun Fashions to raise money for Camp Quality last October.

Employment record

Front-of-house and kitchen hand (casual)

Macdonald's, West Cotteringham, February-November 2009

Won the branch prize for most consistent quality in hamburger production.

Sales assistant (casual)

Kalingula Fish Markets, April 2007 - September 2008

Education and training

Enrolled for second year Bachelor of Business degree

George Bass University

Gained 2 Credits and 4 Passes out of my 6 subjects last year

Introduction to Food and Beverage Course

Penguin Hospitality Training Pty Ltd through Kalingula College, 2008.

Personal information

Born 18 June 1990

Health Excellent: non-smoker; social sports, netball and tennis, and regular jogging

Own reliable transport

Referees

Konstantin Marekanos 6865 4321
Owner / manager, Kalingula Fish Markets

Perry Downtown 6534 5566
Manager, McDonald's, West Cotteringham

Personal strengths

- Good team member, committed to the team effort
- Enjoy meeting people and serving their needs
- Hard-working and reliable